



## HAPPENING IN YOUR CITY

# Street Repairs in Auburn

The City of Auburn, GA is committed to maintaining and improving its roads for the safety and convenience of its residents. In a significant step towards this goal, the city has recently acquired new state-of-the-art equipment designed to enhance the efficiency and effectiveness of road patching and paving operations.



This investment reflects Auburn's dedication to proactive infrastructure management. The new equipment will allow crews to address potholes and other road damage more quickly and effectively, minimizing disruptions to traffic flow and improving overall road conditions.

"We understand the importance of well-maintained roads for our community," said [Name and Title of relevant City Official]. "This investment in new equipment demonstrates our commitment to providing residents with a safe and smooth driving experience."



# Auburn Arts and Crafts Showcase

Auburn  
PRESENTS

*Auburn's Finest  
Arts & Craft  
Showcase*

March 15th, 2025  
10AM-6PM

Mary Carter Baseball Fields  
1320 Mary Carter Rd.  
Auburn, GA

Vendors and  
Food Trucks

For more information  
Contact: Brooke Haney  
bhaney@cityofauburn-ga.org



MARCH Volume 17 Issue 3



# WATER BILLING F.A.Q.

## City of Auburn Utility Billing Process & Key Dates

### Billing & Payment Schedule

- ✓ **1st of the Month** – Utility bills are mailed to customers.
- ✓ **15th of the Month** – Payment due date to avoid penalties.
  - ✓ **16th of the Month** – A 10% late penalty is applied to unpaid balances.
  - ✓ **21st - 23rd of the Month** – Payment reminders are sent to past-due accounts.
  - ✓ **25th of the Month** – Final day to pay by 4:30 PM to avoid disconnection.
  - ✓ **26th of the Month** – Service disconnections begin for unpaid accounts.

### 📌 Never Miss a Past-Due Reminder!

Ensure we have your **most up-to-date phone number** on file to receive important **SMS past-due reminders**. If you're unsure, call **770-963-4002, ext. 200** to verify or update your contact information.

### Go Paperless – Get Your Bill by Email!

Avoid USPS mail delays by signing up for **paperless billing!** We can email your utility bill directly to you. If you prefer, you can receive both an **emailed bill and a printed bill**—giving you the best of both worlds.

- ✉ **Sign Up:** Contact our customer service team to enroll in paperless billing.
- 📧 **Already Signed Up?** If you do not see your utility bill in your inbox, please check your **junk or spam folder**.
- ✉ **Request a Bill Anytime:** We can email you a copy of your bill at any time after the 1st of the month. Simply call **770-963-4002, ext. 200** or email [billing@cityofauburn-ga.org](mailto:billing@cityofauburn-ga.org) to request one.

### How to Pay Your Utility Bill

- 💻 **Online:** Visit [cityofauburn-ga.org](http://cityofauburn-ga.org) and click the green "Pay Water and Property Tax Bill" button.
- 📞 **By Phone:**

- **Automated System:** Call **770-963-4002** and select **Option 3**.
- **Direct Line:** Call **762-227-3199** to make a payment.
- **Live Customer Service:** Call **770-963-4002, ext. 200** to speak with a representative. 🗨 **In Person:** Visit **City Hall**, Monday – Friday, **8:30 AM to 4:30 PM**, to pay at the customer service counter.

Customers will need their **full account number, including all zeros**, and **PIN** to access their online account.

For questions, call our **Customer Service Team** at **770-963-4002, ext. 200** or email [billing@cityofauburn-ga.org](mailto:billing@cityofauburn-ga.org).



### ADVERTISEMENTS

**PERSONAL and BUSINESS  
TAX RETURNS**

**VL-TAX SERVICE**  
345 Kilcrease Rd - Auburn GA 30011  
**By Appointment Only**  
**678-698-7280**

BUSINESS CORPORATIONS AUTHORIZED BY IRS  
1099-NEC - W2  
**Hablo Español**  
NOTARY PUBLIC



- HVAC Install & Maintenance
  - Duct Cleaning & Sanitization
  - Dryer Vent Cleaning
  - Blow In Insulation
  - Crawlspace Vapor Barrier
- ChampionAirQuality.com

**678-863-7127**

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**\$ 79**  
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NOT VALID WITH ANY OTHER OFFER!

## UPCOMING EVENTS

City of Auburn PRESENTS  
**Auburn Ever After**  
**May 3rd, 2024**  
**11AM-2PM**  
1369 4th Ave, Auburn, GA 30011  
VENDORS, BOUNCY HOUSES,  
CHARACTERS, HORSE AND CARRIAGE  
RIDES, AND LOTS MORE  
For More Information please contact:  
Brooke Haney  
bhaney@cityofauburn-ga.org

## LIBRARY

AUBURN  
PUBLIC  
LIBRARY

As of 11.1.22

MON 10 am - 7 pm

TUE 10 am - 7 pm

WED 10 am - 7 pm

THU 10 am - 7 pm

FRI 10 am - 7 pm

SAT 10 am - 3 pm

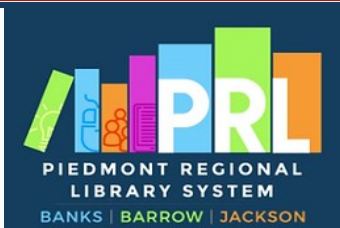
HOLIDAY CLOSINGS

**Bel Outwater**  
Library Manager

boutwater@prlib.org

770.513.2925

24 5th Street  
Auburn, GA 30011



Calendar

## CITY COUNCIL ACTIONS February Meetings

February was a busy month for your City Council and Mayor. Scan the QR code to get details on the ordinances passed, tabled, or denied. The more you as a citizen stay involved the better you can assist your elected leaders to help continue to improve Auburn and the livelihood of all the citizens.

To learn more about these and other City business please scan the QR code to the right AND come join us at our scheduled City Council Meeting listed below on the calendar! **WE LOOK FORWARD TO SEEING YOU THERE**



## CITY CALENDAR

DATE	LOCATION	EVENT
3/4/25 6:15pm	Auburn Public Library	DDA
3/13/25 6:00pm	Council Chambers	City Council Meeting
3/15/2025 10:00am	Mary Carter Ballfields	Arts and Crafts Festival
3/18/2025- 3/20/2025	Pine Mountain, GA	OWLS Trip
3/22/2025 10:00am	Downtown Auburn	Car Show
3/27/2025 6:00pm	Council Chambers	City Council Meeting
3/29/2025 8:00am-12:00pm	Downtown Auburn	Community Yard Sale
4/10/2025	Council Chambers	City Council Meeting